

# Extinguishing Tech Debt From Your Environment

The drive to modernization is critical and can seem urgent. But when adoption of new technology is rushed and legacy systems remain in place and unintegrated, technical debt builds like a wildfire.

Read on to see why it’s important to understand how tech debt works — and how to stop it.



## Tech debt:

The off-balance-sheet measure of the cost of reworking an approach caused by choosing an easy, yet limited, solution

Technical debt is the consequence of development teams prioritizing speed or release over perfect code. It’s often the result of applying quick fixes instead of full-scale solutions.

Put simply, tech debt is the enemy of efficiency. It takes the focus away from strategic initiatives. Organizations end up spending more resources, time and energy on maintaining legacy systems rather than on innovation. And unless you tackle it, the debt continues to accumulate and becomes a bigger challenge over time.

## Extent of the damage

Largely uncontained, technical debt burns throughout many IT environments, diverting attention away from strategic initiatives and hampering innovation and progress.

According to the annual Insight-commissioned Foundry survey:

86%

report their organization has been impacted by technical debt over the past 12 months.

39%

now cite technical debt as a top obstacle to innovation, following IT skills and knowledge gaps and budget constraints.

Top areas affected are

43%

the ability to innovate,

41%

meet service-level agreements

AND 37%

avoid downtime.

Technical debt is especially problematic given that

47%

of respondents continue to rank technology as the most challenging aspect of digital transformation.

## Tracking the burn

Technical debt is complex. The way it starts and spreads is complex.



Infrastructure ages in place.

Resource allocation is out of sync with the business.

Technologies go EOS/EOL or are orphaned.

Datasets are fragmented.

New solutions are deployed at minimum, “bare bones” capacity.

Blind spots and vulnerabilities proliferate.

No clear strategy is defined for IT and the business.

Systems and processes are inflexible and difficult to modify over time.

Skills gaps go unaddressed.

Teams are focused only on short-term problems and features.

Organization endorses manual work and point-to-point integrations.

Maintenance and patching are very difficult.

### Business impacts:



Reduced ROI for modernization



Weak security and increased risk



Excessive and unanticipated costs



Transformation inhibited



Talent retention challenges



Poor disaster recovery

## How to put it out

Stamping out tech debt isn’t easy, but it is possible with steady efforts — and well worth it. Managing your tech debt will boost your organization’s efficiency, competitive advantage and ability to innovate.

### Start with these three steps:



#### Identify tech debt in your environment.

Change starts with awareness. Bring your attention to the root causes of tech debt and its impacts on the business. Ensure all stakeholders share in this understanding.



#### Define a plan and allocate resources.

Come to a consensus about processes, define a workable plan, and dedicate proper funding and skilled talent for execution.



#### Bring in outside support.

Expert groups like Insight can help your organization clarify issues, create a workable plan, perform the work that needs doing and stay accountable to a timeline.



### Proof point

A major enterprise tech company was failing audits due to more than 6,000 servers that were unpatched for five years. Read this client story to see how Insight helped the company get perspective, fix the problems and embrace new approaches.

[View now](#)

## Transform with purpose.

No matter where you are in your transformation journey, we can help you move forward in a way that avoids technical debt and enables optimal business outcomes.

Get started by working with our architects to perform prevention measures and determine the most critical areas to cover first.

Learn more at [solutions.insight.com](https://solutions.insight.com).